

OhioKAN

Kinship & Adoption Navigator Program

Getting to Know Our New Statewide Program



Agenda:

HEART

Did the design come from a place of deep empathy?

Did the work inspire people to take action?

Did the process instill a deeper understanding of those we're designing for?



IDEO

BRAVERY

Did the team take risks in service of bringing something new to the world?

Will the work be remembered decades from now?

Did this work push you into uncharted territory?
What did you learn?




IDEO



What is OhioKAN?

OhioKAN is a statewide flexible and responsive kinship and adoption navigator program designed to assist children, caregivers, families.



We believe...

We believe that families are inherently capable of finding solutions to the circumstances and challenges they face.

Who does OhioKAN serve?

Any kinship and adoptive family residing in Ohio

Both formal and informal kinship families

Families who have adopted privately, publicly or internationally

Ways We Serve Families

Inform

Publicly available
statewide and local
resources

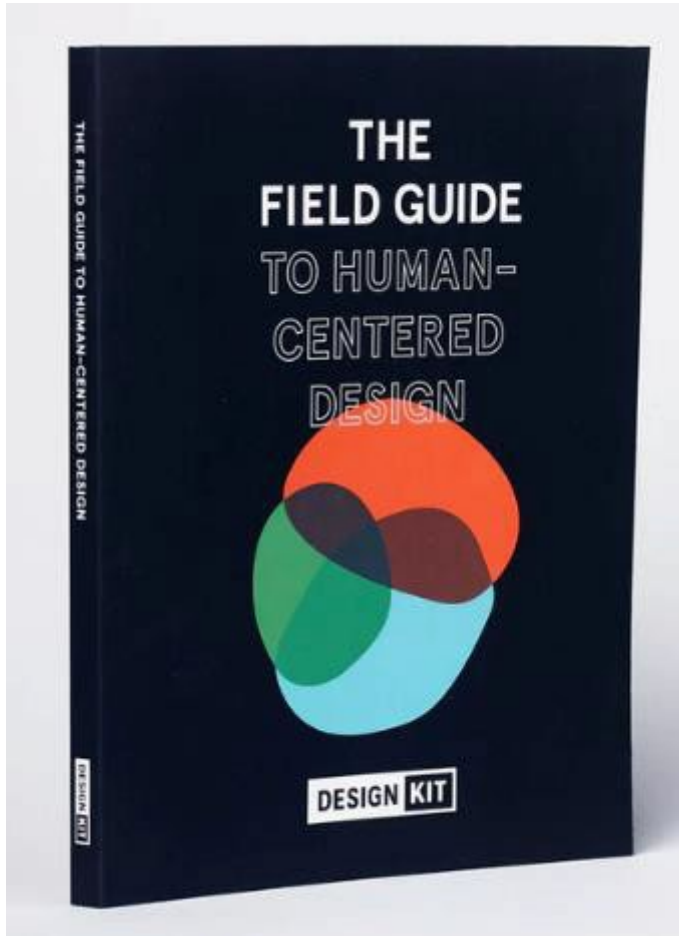
Connect

Navigation and
family referral to
programs and
services

Collaborate

Individualized
advocacy for
families seeking
more engagement

Design Thinking & Implementation Science



Closing the gap between what we *know* and what we *do* by putting people at the center of our design.

We do this by:

- Getting Inspired by centering the voice of families and caregivers—through stakeholder groups, survey's, focus groups and sprints
- Iterating on practice—the people we are designing for are the path to innovative solutions
- Being willing to unleash your creative confidence
- Being fearless in the face of failure—get comfy that you won't get it right the first time
- Working towards consistency and not perfection

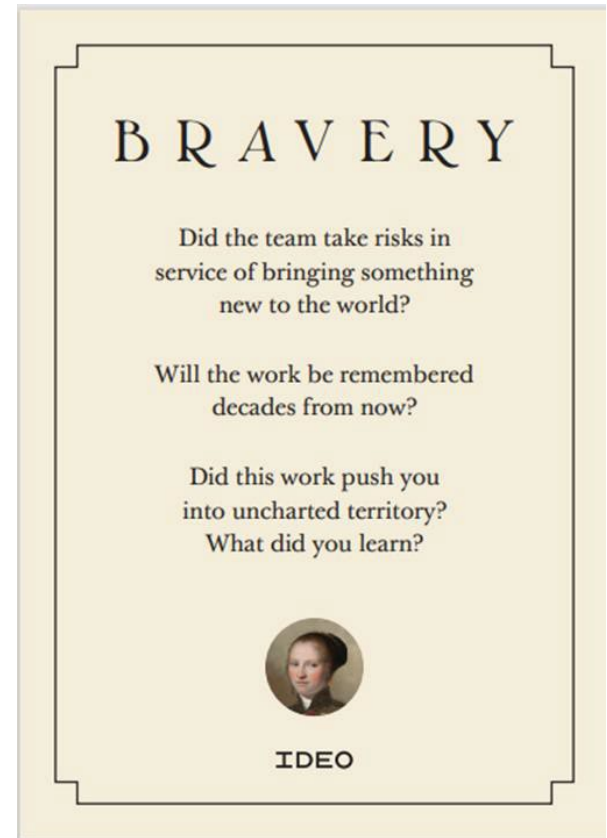
Everyone is welcome here



Through our intentional focus on diversity, equity, inclusion, and access we are 100% committed to making sure every kinship and adoptive family in Ohio who is looking for support will get it.

Inclusion, Diversity, Equity and Access (IDEA) Framework

- Conversational Agreements—identify group norms for all meetings
- IDEA Principles—Systems Analysis; Social Justice; Inclusion of Community Voice; Naming and Confronting Discrimination and Exclusion; Intersectionality; and our Sustained Commitment
- Center for the Study of Social Policy (CSSP) equity review
- Create an equity vision statement
- Culturally Responsive and Equitable Evaluation
- Train staff: Dare to Lead; Trauma Training; CSSP and Racial Equity Institute (REI) Groundwater training
- Integrate IDEA learnings into Key Performance Indicators (KPI's)
- The work is hard but keep going...



What Families Are Seeking – Challenging or Very Challenging

1. Basic Needs (72%)
2. Childcare (44%)
3. Caregiver Support (41%)
4. Legal Supports (38%)

Totals exceed 100% because families may request multiple supports

Regional/Statewide Advisory Councils

RACs and the SAC help ensure local/state needs and resources are aligned, provide leadership and guidance, and work throughout the region to support and connect families.

Community Supports



Reach out to us!

Julia Donovan

*Statewide Program
Director*

Julia.donovan@kinnectohio.org

216-470-6603

Veronica Burroughs

*ODJFS Project
Manager*

Veronica.burroughs@jfs.ohio.gov

614-644-7801

Amber Phelps

*Statewide Program
Manager*

Amber.phelps@kinnectohio.org

216-347-4146

Resources:

- [Design Kit: The Human-Centered Design Toolkit | ideo.com](#)
- <https://www.designkit.org/mindsets>
- <https://nirn.fpg.unc.edu/national-implementation-research-network>

ohio
KAN



**KINSHIP & ADOPTION
NAVIGATOR**